

Cancellation Policy

Cancellation/Changes

Cancellation of registration. Notice of cancellation should be sent in writing to Van Hauen Conferences, att. avh@vanhauen.dk. Registered participants who are unable to attend the meeting will have their fees refunded per the following conditions: a refund of all fees paid, less a deduction of DKK 250.- administration fee + bank fee, will be processed for all cancellations notified before 31 July 2026. Cancellations received on or after 1 August 2026 are non-refundable.

If you paid by bank transfer, the refund (less the deduction above) will be issued as a credit note or bank refund as agreed by e-mail. If you paid by credit card, the refund is processed back to the original payment method.

Substitutions

If you are unable to attend, you may transfer your registration to a colleague at no extra cost. Please let us know the new attendee's name and contact details by e-mailing avh@vanhauen.dk.

Exhibitor and sponsorship bookings

Exhibition space and sponsorship package bookings are binding and non-refundable once confirmed, regardless of cancellation date. This reflects the planning and allocation commitments made to exhibitors ahead of the event.

Event changes

In the unlikely event that the symposium is postponed or cancelled by the organiser, registered delegates and exhibitors will be offered a full refund or the option to transfer their registration to a rescheduled date.

Questions

For any question about this policy or your registration, contact August van Hauen at avh@vanhauen.dk, or by post at Van Hauen Conferences, Amaliegade 36, 1256 København K, Denmark.

Last updated: 19 August 2026. This document is a draft and should be reviewed by Van Hauen Conferences, or a legal adviser, before final use.